


Customer Billing and Payment Information

Your bills from the City of Auburn Hills Utility Billing Department will soon take on a new look — incorporating more visuals and distinctive information so you can quickly find the information you need.

Guide to your New Water Bill

- 1 Here is your account number, balance due and due date. You can also find the amount due if NOT paid by the due date.
- 2 Phone numbers, email and website information are shown here.
- 3 The service address, account number, and billing period are shown here.
- 4 Your metering information is listed here including: previous and current reads, type of reads, the date the meter was read, and usage during the billing period.
- 5 The total balance due on this account is shown here.
- 6 The last payment received on this account is here.
- 7 Messages regarding your account and/or happenings in the city are shown here.
- 8 Your water consumption is shown here in bar-graph format — see how your consumption compares to previous months.




Department of Public Services
 UTILITY BILLING
 1500 BROWN ROAD
 AUBURN HILLS, MI 48326-2753
 248-370-9340

TEMP - RETURN SERVICE REQUESTED

CITY OF AUBURN HILLS
 C/O: FINANCE DEPARTMENT
 1827 N SQUIRREL RD
 AUBURN HILLS, MI 48326


Account Number	41300001500
Due Date	06/15/2011
Amount Due AFTER Due Date	\$313.94
PLEASE PAY THIS AMOUNT	\$285.40
Amount Enclosed	

Checks Payable and Remit To:
 CITY OF AUBURN HILLS
 TREASURER'S OFFICE
 1827 N. SQUIRREL RD.
 AUBURN HILLS, MI 48326-2753



1

PLEASE RETURN THIS STUB WITH PAYMENT



CITY OF AUBURN HILLS
 UTILITY BILL
 1500 BROWN ROAD
 AUBURN HILLS, MI 48326-2753

Contact Information:

Billing Questions: 248-370-9340
 Fax: 248-391-4895
 Email: utilitybilling@auburnhills.org
 After Hours Emergency
 Auburn Hills Police: 248-370-9444
 Website: www.auburnhills.org

2

NAME: CITY OF AUBURN HILLS	BILL DATE: 05/05/2011
LOCATION: 1500 BROWN DPW OFFICE	DUE DATE: 06/15/2011
ACCOUNT: 41300001500	BILLING PERIOD: 04/01/2011 TO: 04/30/2011

DATE READ	DESCRIPTION	PREVIOUS READ	CURRENT READ	USAGE (CF)	CHARGE
5/2/2011	104-GOVT WATER	2586000	2591000	5000	\$141.70
5/2/2011	110-IRR WATER	799000	799000	0	\$0.00
	204-GOVT SEWER			5000	\$118.70
	152-8" FIRE LI				\$25.00

3

PARCEL #	PAST DUE	THIS BILLING	TOTAL DUE
02-14-03-100-027	\$0.00	\$285.40	\$285.40

LAST PAYMENT RECEIVED: 04/14/2011 \$441.64
 NOTE: Payment must be received by Due Date to avoid 10% penalty

5

7

NEWS AND ANNOUNCEMENTS

VOLUNTARY OUTDOOR WATER RESTRICTIONS:

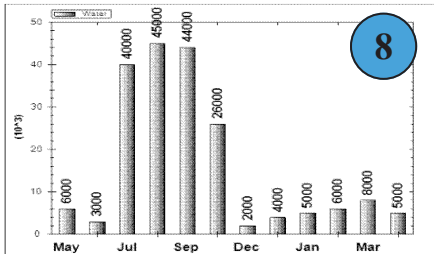
**RESIDENT/BUSINESS WITH EVEN # ADDRESS
 MAY WATER ON MON/WED/FRI/SUN.**

**RESIDENT/BUSINESS WITH ODD # ADDRESS
 MAY WATER ON TUES/THURS/SAT/SUN.**

**RESIDENTS WITH AUTOMATIC SPRINKLER
 SYSTEMS MAY IRRIGATE BETWEEN MIDNIGHT
 AND 6:00 A.M.**

8

WATER CONSUMPTION HISTORY (CF)



The New Back of the Bill gives more information, including: Payment Instructions, Description of Charges, Delinquent Payment information, Moving/Vacating Instructions, and Important Contacts.

Change of Name/Address and Paperless Billing sign up are also on the back of the Remittance Stub.

A handy chart which illustrates how costly a water leak can be is located on the back of the bill as well.

Paperless Billing is NOW available. Sign up online at: www.auburnhills.org

You can now pay online, through the Oakland County web site at: www.oakgov.com/egovdn01/