


# Customer Billing and Payment Information

Your bills from the City of Auburn Hills Utility Billing Department will soon take on a new look — incorporating more visuals and distinctive information so you can quickly find the information you need.

## Guide to your New Water Bill

- 1 Here is your account number, balance due and due date. You can also find the amount due if NOT paid by the due date.
- 2 Phone numbers, email and website information are shown here.
- 3 The service address, account number, and billing period are shown here.
- 4 Your metering information is listed here including: previous and current reads, type of reads, the date the meter was read, and usage during the billing period.
- 5 The total balance due on this account is shown here.
- 6 The last payment received on this account is here.
- 7 Messages regarding your account and/or happenings in the city are shown here.
- 8 Your water consumption is shown here in bar-graph format — see how your consumption compares to previous months.




**Department of Public Services**  
UTILITY BILLING  
1500 BROWN ROAD  
AUBURN HILLS, MI 48326-2753  
248-370-9340

TEMP - RETURN SERVICE REQUESTED

CITY OF AUBURN HILLS  
C/O: FINANCE DEPARTMENT  
1827 N SQUIRREL RD  
AUBURN HILLS, MI 48326


Account Number	41300001500
Due Date	06/15/2011
Amount Due AFTER Due Date	\$313.94
PLEASE PAY THIS AMOUNT	\$285.40
Amount Enclosed	

**Checks Payable and Remit To:**  
CITY OF AUBURN HILLS  
TREASURER'S OFFICE  
1827 N. SQUIRREL RD.  
AUBURN HILLS, MI 48326-2753



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**PLEASE RETURN THIS STUB WITH PAYMENT**



CITY OF AUBURN HILLS  
UTILITY BILL  
1500 BROWN ROAD  
AUBURN HILLS, MI 48326-2753

**Contact Information:**  
Billing Questions: 248-370-9340  
Fax: 248-391-4895  
Email: utilitybilling@auburnhills.org  
After Hours Emergency  
Auburn Hills Police: 248-370-9444  
Website: www.auburnhills.org

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NAME: CITY OF AUBURN HILLS	BILL DATE: 05/05/2011
LOCATION: 1500 BROWN DPW OFFICE	DUE DATE: 06/15/2011
ACCOUNT: 41300001500	BILLING PERIOD: 04/01/2011 TO: 04/30/2011

DATE READ	DESCRIPTION	PREVIOUS READ	CURRENT READ	USAGE (CF)	CHARGE
5/2/2011	104-GOVT WATER	2586000 A	2591000 A	5000	\$141.70
5/2/2011	110-IRR WATER	799000 A	799000 A	0	\$0.00
	204-GOVT SEWER			5000	\$118.70
	152-8" FIRE LI				\$25.00

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PARCEL #	PAST DUE	THIS BILLING	TOTAL DUE
02-14-03-100-027	\$0.00	\$285.40	\$285.40

LAST PAYMENT RECEIVED: 04/14/2011 \$441.64  
NOTE: Payment must be received by Due Date to avoid 10% penalty

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**7 NEWS AND ANNOUNCEMENTS**

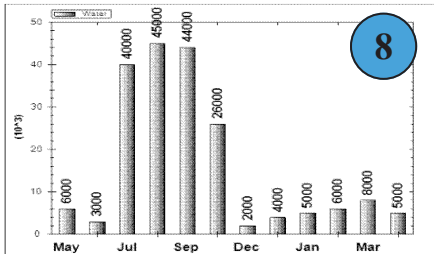
**VOLUNTARY OUTDOOR WATER RESTRICTIONS:**

**RESIDENT/BUSINESS WITH EVEN # ADDRESS  
MAY WATER ON MON/WED/FRI/SUN.**

**RESIDENT/BUSINESS WITH ODD # ADDRESS  
MAY WATER ON TUES/THURS/SAT/SUN.**

**RESIDENTS WITH AUTOMATIC SPRINKLER  
SYSTEMS MAY IRRIGATE BETWEEN MIDNIGHT  
AND 6:00 A.M.**

**8 WATER CONSUMPTION HISTORY (CF)**



**The New Back of the Bill gives more information, including: Payment Instructions, Description of Charges, Delinquent Payment information, Moving/Vacating Instructions, and Important Contacts.**

**Change of Name/Address and Paperless Billing sign up are also on the back of the Remittance Stub.**

**A handy chart which illustrates how costly a water leak can be is located on the back of the bill as well.**

Paperless Billing is NOW available. Sign up online at: [www.auburnhills.org](http://www.auburnhills.org)

You can now pay online, through the Oakland County web site at: [www.oakgov.com/egovdn01/](http://www.oakgov.com/egovdn01/)