

Resident questions and concerns from the public meeting 9.29.10

- Subdivisions that already pay one fee that includes trash pick-up, common area maintenance fees—Association Dues.
- Existing contracts in subdivisions
- Heritage in the Hills pays much less than is being proposed. It does not make sense to include them in the program. Not a normal demographic.
- “Snow Birds” concerns—you can’t cancel your service for more than one month. There needs to be senior citizen clauses in contracts. Does not like the idea of a lien being placed on their home if the trash bill is not paid.
- Will residents be forced to rent garbage cans and recycling bins?
- What will happen to the smaller trash haulers? Doesn’t this create a monopoly?
- Has a lot of trees in her yard. Will yard waste pick-up be limited to certain # of bags?
- What is considered a senior?
- Foreclosed homes. Who picks up the tab?
- Will this be voted on by the residents?
- What about those on a fixed income. Do “top loads” cost more?
- Will the containers be negotiated into the contract? What are the additional fees be?
- Will the presentation be available on the website? When is the next meeting?
- What is the total number of households that will be included?
- Will this program actually save us money?
- Concerned with individual liberties and freedoms—too much government.
- Does not want to have to purchase the bins separately. Should be included in the bid
- Expand recycling in Auburn Hills on every level
- How do we deal with past experiences with haulers especially if they have been negative?
- The haulers should supply the containers because if they damage it, they should replace it free of charge.
- We don’t want to pay more for this service.
- Who will make the final decision? It should not be made by the City Council.
- Why do we need to pay for services that Auburn Hills already pays for like Spring Clean Up and storm clean-up?
- Would like the choice to opt in or out of the program.
- Transparency is key to this. Has anyone benefited from any trash haulers being considered for the program?
- Who will go to bat for the residents?
- We should contract with 3 haulers and divide up the City.
- We need to have drop-off recycling.
- Enforcement—who will handle this?
- What kind of benchmarking has been done?

- Time frames-when will this be implemented and what is the process?
- What happens when the trash starts piling up?
- “opt-out” clause should be included in any negotiated contracts being done in individual neighborhood associations (As done by Bloomfield Orchards) since neighborhoods know we are in the discussion stage of moving to a single hauler.
- How will compost be handled?
- Will there be incentives for reduced trash vs. incentives for more recycling?
- Haulers always start out cheap, but then get more expensive.
- In favor of less trucks on the road.
- We need a place in Auburn Hills to take our recycling.
- How often will a contract need to be renegotiated? Will the residents be informed of price hikes? Will other companies be considered when price hikes take effect?